

YUKEN KOGYO CO., LTD.

MANUFACTURER & EXPORTER OF OIL HYDRAULIC EQUIPMENT

Head Office

*1 Miyamae, Fujisawa, Kanagawa Pref. 251, Japan
Kanagawa Pref. 251, Japan*

Telephone : (0466) 23-2111

Fax : (0466) 27-6463

Tokyo Office

*Hamamatsucho Seiwa Bldg.,
4-8, Shibadaimon 1-chome, Minato-ku,
Tokyo 105, Japan*

Telephone: (03) 3432-2110

Fax : (03) 3436-2344

Date: 21 February, 2002

Dear Sir/Madam,

Quality Reliability Record (DSG-01/DSG-03)

We, Yuken Kogyo Co., Ltd., hereby certify that investigation of warranty returned products in the past two (2) years was made as below listed to the best of our knowledge and belief.

Investigation Period:	<i>[2-year period Jan/00 – Dec/01]</i>
------------------------------	--

Subject: <i>DSG-01 series Solenoid Operated Directional Valve</i>	
Overall Warranty Return Ratio	0.08%
True Warranty Return Ratio (excluding customer responsibility*)	0.04%

Subject : <i>DSG-03 series Solenoid Operated Directional Valve</i>	
Overall Warranty Return Ratio	0.11%
True Warranty Return Ratio (excluding customer responsibility*)	0.04%

Note*: Customer responsibility excludes failures caused by fluid deterioration, foreign material, parts damage & rust due to handling error.

We certify this to be true and correct.

Reported by:

S. Hattori
Deputy General Manager
Quality Assurance Dept.
Yuken Kogyo Co., Ltd.